# UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

Civil Case Number	er:
Jonathan Childress,	
Plaintiff, vs.	· :
Healthcare Revenue Recovery Group, LLC, d/b/a ARS Account Resolution Services,	: :
Defendant.	: : :

# **COMPLAINT**

For this Complaint, the Plaintiff, Jonathan Childress, by undersigned counsel, states as follows:

## **JURISDICTION**

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA") in its illegal efforts to collect a consumer debt.
- 2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

## **PARTIES**

- 3. The Plaintiff, Jonathan Childress ("Plaintiff"), is an adult individual residing in Cave City, Kentucky, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 4. The Defendant, Healthcare Revenue Recovery Group, LLC, d/b/a ARS Account Resolution Services ("HRRG"), is a Florida business entity with an address of 1643 North

Harrison Parkway, Building H, Suite 100, Sunrise, Florida 33323, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

## **ALLEGATIONS APPLICABLE TO ALL COUNTS**

## A. The Debt

- 5. The Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 6. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 7. The Debt was purchased, assigned or transferred to HRRG for collection, or HRRG was employed by the Creditor to collect the Debt.
- 8. HRRG attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### B. HRRG Engaged in Harassment and Abusive Tactics

- 9. In or around November 2021, HRRG began contacting Plaintiff in an attempt to collect the Debt.
- 10. Plaintiff has repeatedly refused to provide HRRG with any personal information over the phone and requested that HRRG provide him with information via mail.
- 11. Nonetheless, HRRG continued to harass Plaintiff with collection calls, knowing that Plaintiff would not disclose information over the phone, which resulted in HRRG terminating each call.
  - 12. To date, Plaintiff has not received anything in the mail from HRRG.
  - 13. HRRG's actions caused Plaintiff a great deal of frustration, stress and anxiety.

## C. Plaintiff Suffered Actual Damages

- 14. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 15. As a direct consequence of the Defendant's acts, practices and conduct, the Plaintiff suffered and continues to suffer from anger, anxiety, emotional distress, fear and frustration.

## COUNT I

## VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 16. The Plaintiff incorporates by reference Paragraphs 1 through 13 of this Complaint as though fully stated herein.
- 17. The Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 18. The Defendant's conduct violated 15 U.S.C. § 1692d(5) in that Defendant caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass.
- 19. The Defendant's conduct violated 15 U.S.C. § 1692e in that Defendant used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 20. The Defendant's conduct violated 15 U.S.C. § 1692e(10) in that Defendant employed false and deceptive means to collect a debt.
- 21. The Defendant's conduct violated 15 U.S.C. § 1692f in that Defendant used unfair and unconscionable means to collect a debt.

- 22. The Defendant's conduct violated 15 U.S.C. § 1692g(a) in that Defendant failed to send Plaintiff an initial letter within five days of its initial contact with Plaintiff as required by law.
- 23. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
  - 24. The Plaintiff is entitled to damages as a result of Defendant's violations.

# PRAYER FOR RELIEF

**WHEREFORE**, the Plaintiff prays that judgment be entered against the Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1);
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A);
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3); and
- 4. Such other and further relief as may be just and proper.

## TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: June 16, 2022

Respectfully submitted,

By /s/ Sergei Lemberg\_\_\_\_

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